

Health and Adult Social Care and Communities Overview and Scrutiny Committee

Agenda

Date: Thursday, 17th January, 2019
Time: 10.00 am
Venue: Committee Suite 1,2 & 3, Westfields, Middlewich Road,
Sandbach CW11 1HZ

The agenda is divided into 2 parts. Part 1 is taken in the presence of the public and press. Part 2 items will be considered in the absence of the public and press for the reasons indicated on the agenda and at the foot of each report.

It should be noted that Part 1 items of Cheshire East Council decision making and Overview and Scrutiny meetings are audio recorded and the recordings will be uploaded to the Council's website

PART 1 – MATTERS TO BE CONSIDERED WITH THE PUBLIC AND PRESS PRESENT

1. **Apologies for Absence**

2. **Minutes of Previous meeting** (Pages 3 - 8)

To approve the minutes of the meeting held on 6 December, 2018.

3. **Declarations of Interest**

To provide an opportunity for Members and Officers to declare any disclosable pecuniary and non-pecuniary interests in any item on the agenda.

For requests for further information

Contact: Joel.Hammond-Gant

Tel: 01270 686465

E-Mail: joel.hammond-gant@cheshireeast.gov.uk with any apologies

4. **Declaration of Party Whip**

To provide an opportunity for Members to declare the existence of a party whip in relation to any item on the Agenda

5. **Public Speaking Time/Open Session**

A total period of 15 minutes is allocated for members of the public to make a statement(s) on any matter that falls within the remit of the Committee.

Individual members of the public may speak for up to 5 minutes, but the Chairman will decide how the period of time allocated for public speaking will be apportioned, where there are a number of speakers.

Note: in order for officers to undertake and background research, it would be helpful if members of the public notified the Scrutiny Officer listed at the foot of the Agenda at least one working day before the meeting with brief details of the matter to be covered.

6. **Liaison and Diversion input Cheshire (CWP) (Pages 9 - 20)**

To consider a report from the Cheshire and Wirral Partnership on autism screening at Cheshire's custody suites.

7. **Findings of the Public Consultation on the Relocation of Inpatient Services for Complex Mental Health Rehabilitation Patients in Eastern Cheshire, South Cheshire and Vale Royal (Pages 21 - 42)**

To consider an update from the NHS Eastern Cheshire Clinical Commissioning Group, NHS South Cheshire Clinical Commissioning Group and Cheshire and Wirral Partnership on the four-week consultation carried out for the recently proposed 'Option 2 Plus' for the redesign of mental health services in Cheshire East.

8. **Forward Plan (Pages 43 - 50)**

To consider the council's Forward Plan of Key Decisions.

9. **Work Programme (Pages 51 - 60)**

To review the current work programme and determine whether items need to be added or deleted from the schedule.

CHESHIRE EAST COUNCIL

Minutes of a meeting of the **Health and Adult Social Care and Communities Overview and Scrutiny Committee**
held on Thursday, 6th December, 2018 at Committee Suite 1,2 & 3,
Westfields, Middlewich Road, Sandbach CW11 1HZ

PRESENT

Councillor S Gardiner (Chairman)
Councillor B Dooley (Vice-Chairman)

Councillors Rhoda Bailey, S Brookfield, E Brooks, L Durham, S Edgar,
C Green, G Hayes, L Jeuda, D Mahon and J Rhodes

PORTFOLIO HOLDERS IN ATTENDANCE

Councillor J Clowes, Portfolio Holder for Adult Social Care and Integration

OFFICERS IN ATTENDANCE

Yvonne Dailey, Consultant (Public Health England)
Nichola Glover-Edge, Director of Commissioning
Mark Palethorpe, Acting Executive Director of People
Fiona Reynolds, Director of Public Health
Jean Rogers, Senior Commissioning Manager (NHS England North)
Jacki Wilkes, Associate Director of Commissioning (NHS Eastern Cheshire CCG)
Katherine Wright, Associate Director of Communications (Cheshire and Wirral Partnership)

69 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors G Baxendale, I Faseyi and A Moran.

70 MINUTES OF PREVIOUS MEETINGS**RESOLVED**

That the Minutes of the previous meetings held on 8 November and 22 November 2018, be approved as a correct record and signed by the Chairman.

71 DECLARATIONS OF INTEREST

There were no declarations of interest.

72 DECLARATION OF PARTY WHIP

There were no declarations of a party whip.

73 PUBLIC SPEAKING TIME/OPEN SESSION

There were no members of the public present.

74 NHS DENTAL SERVICE PROVISION IN CHESHIRE EAST

The committee considered a report by NHS England that outlined the NHS dental services it commissioned in Cheshire East. The report encompassed a number of areas including: service delivery and access to services, performance, public health, and oral health improvement priorities.

Members put questions to the attending officers in relation to;

- why the number of 0-4 year olds that accessed NHS dental services in 2017/18 was lower than other age groups;
- what work had been undertaken to address the link between deprivation and poor oral health;
- how NHS dental practices have been held accountable for maintaining an adequate number of places for NHS patients;
- why 30 of the total 59 commissioned NHS dental practices had failed to meet “contract value” in 2017/18;
- how dental services in Cheshire East compared with other councils both regionally and nationally; and
- whether a wider review of the monitoring and targets for commissions would improve service delivery and practice performance against key targets and ensure maximum contract value.

RESOLVED

That the report be noted.

75 NEXT STEPS FOR THE REDESIGN OF MENTAL HEALTH SERVICES IN CHESHIRE EAST

The committee received a verbal update from the NHS Eastern Cheshire CCG Associate Director for Commissioning and Cheshire and Wirral Partnership Associate Director of Communications, who advised the committee of the decision made by the combined governing bodies of the CCGs to undertake the recommended four-week consultation on Option 2 Plus (Minute No. 68, Health and Adult Social Care and Communities Overview and Scrutiny Committee.)

Members were informed that the consultation, which would conclude on 21 December 2018, would entail three public drop-in consultation sessions

held across the borough area, in addition to the publication of information to the bodies' public websites, and continued bespoke engagement with the patients that would be directly affected by the implementation of Option 2 Plus.

The feedback and results of the consultation would be collated into a single report to be considered on 28 December 2018, when a final decision on the agreed option for the redesign of adult's and older peoples' mental health services in Cheshire East would be made.

Following questions from members, the Associate Director for Commissioning advised that the commitment remained to establish the six crisis beds in the borough by July 2019, prior to changes being made to the inpatient service provision.

Members also asked for clarity on the future for the Millbrook Unit building, and were advised that, aside from the CARS Ward which would be renovated and used as part of the Option 2 Plus redesign, it would be the responsibility of NHS East Cheshire Trust to determine the future use for the remaining Millbrook Unit estate.

RESOLVED

- 1 That representatives from the NHS Eastern Cheshire CCG, NHS South Cheshire and Vale Royal CCG, and Cheshire and Wirral Partnership, be asked to provide the committee with a further update on this matter at its next meeting on 17 January 2019.
- 2 That NHS East Cheshire Trust be requested to provide the committee with information on their estates strategy in relation to the Millbrook Unit building.

76 PRE-CONSULTATION BUDGET 2019-22

Consideration was given to matters in the council's Pre-Consultation Budget 2019-22 that fell within the committee's remit. Members put questions and made comments on;

- whether the council is doing enough to engage with residents about, and make it easier for them to use, direct payments;
- how the council intended to increase the use of direct payments if the proposed budget would reduce funding for it;
- how effectively and efficiently the council recycles and reuses returned community-based equipment; and
- whether the council could ensure that the provision and use of school nursing would not be affected by the proposed budget.

In response to a question from the Chairman, the Acting Executive Director of People advised that clarification on the proposed revenue

investment figures for the growth in demand for adult social care in 2019/20, 2020/21 and 2021/22, would be sought from the council's section 151 Officer and circulated to the committee after the meeting.

RESOLVED

- 1 That the Acting Executive Director of People ensure that a clarified response regarding the planned revenue investment in adult social care be circulated to the committee.
- 2 That the questions and comments raised by members be submitted to the meeting of the Corporate Overview and Scrutiny Committee on 10 December 2018, to be incorporated within the wider budget consultation feedback on behalf of the council's overview and scrutiny committees.

77 REPORT OF THE ANTI-SOCIAL BEHAVIOUR TASK AND FINISH GROUP

Consideration was given to the report findings and recommendations of the Anti-social Behaviour Task and Finish Group.

Following comments made members, it was proposed that the committee use this report as a benchmark to undertake, in conjunction with the Corporate Overview and Scrutiny Committee on matters within its remit, further in-depth scrutiny of anti-social behaviour across all areas of the borough that engaged with a range of commissioning and operational partners.

This was seconded and agreed unanimously.

RESOLVED

- 1 That the report of the Anti-social Behaviour Task and Finish Group be agreed, circulated to partners and stakeholders involved in the review, and published to the council's website.
- 2 That the recommendations made to the Corporate Overview and Scrutiny Committee be submitted to it for consideration.
- 3 That the committee's unanimous proposal regarding the undertaking of further scrutiny on anti-social behaviour be submitted to the Corporate Overview and Scrutiny Committee – the overview and scrutiny committee responsible for all community safety matters – to consider whether it would add this to its work programme and how it would carry out the work.

78 FORWARD PLAN

The forward plan for the four month period ending 28 February 2019 was considered.

Councillor J Rhodes referred the Everybody Sport and Recreation Performance Report 2017/18 for inclusion on the agenda of the committee's next meeting.

The committee also discussed methods of prioritising its work programme and ensuring that the most effective scrutiny be undertaken at its meetings.

RESOLVED

- 1 That, subject to the committee not duplicating the work of another body, the Everybody Sport and Recreation Performance Report 2017/18 be added to the work programme to be considered at the next possible committee meeting.
- 2 That the Scrutiny Officer liaise with officers to improve the range of content included within the committee's quarterly performance reports.

79 WORK PROGRAMME

Consideration was given to the committee's work programme.

RESOLVED

That, subject to the resolutions made in Minute No. 78, the work programme be approved.

The meeting commenced at 10.05 am and concluded at 11.55 am

Councillor S Gardiner (Chairman)

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Date of Meeting: 17th January 2019.

Report Title: Liaison and Diversion input Cheshire (CWP)

Author: Gordon Leonard Specialist Forensic Lead CWP

Introduction and Policy Context

The Ministry of Justice (2012) reported that 29% of adults that are serving community sentences have a mental health disorder, yet 90% of prisoners have a diagnosis of psychosis, anxiety, depression, personality disorder and alcohol or drug misuse. Additionally, the Prison Reform Trust (2017) reported that 7% of the prison population have a learning disability, in comparison to 2% of the general population. It has been argued that prisons are an inappropriate environment for individuals with severe mental health diagnoses and such an environment can exacerbate mental health problems, heighten vulnerability (The Bradley Report, 2009) and increase risk of self-harm and suicide (Pratt et al., 2006).

Lord Bradley's '*Review of People with Mental Health Problems or Learning Disabilities in the Criminal Justice System*' (2009) and other key documents/reviews including "*Breaking the Cycle: Effective Punishment, Rehabilitation and Sentencing of Offenders*" (2010) '*Breaking the Cycle: Government Response*', in June 2011 recommended improvement to Liaison and Diversion (L&D) services, detailing specific areas including;

- *The recommendation for a national model of L&D services*
- Early intervention
- Mental Health (MH) and Learning disability (LD) screening and assessment in custody
- A standardised assessment process
- Improved criminal justice system communication
- Active service user involvement

- Improved outcomes for children and young people
- Access to LD expertise
- Improved information sharing protocols
- Data collection to underpin service requirements and service development based need, to assist service commissioning.

Lord Bradley's review and other subsequent recommendations above, underpinned the foundations to NHSE's publication of the "Liaison and Diversion Operating Model" in 2014.

Liaison and Diversion teams have now been implemented nationally, in order to provide advice to the Criminal Justice System about care, communication and management of vulnerable individuals following arrest. This also involves organising and managing transition between the Criminal Justice Service and Mental Health Services (NHS England, 2014).

Background

Evidence would suggest that individuals entering the Criminal Justice System (CJS) require effective screening, assessment and pathway support by experienced practitioners and the delivery of a robust service model. Without adequate service provision, the increasing numbers of adults and children entering the CJS, do so without effective or measurable outcomes, in-turn applying pressure to the CJS and the interface with MH services. Many individuals with a Mental Health issue or a Learning Disability enter services by way of the Criminal Justice pathway. Such individuals often have a wide range of complex health and social care needs, characterised by vulnerability and pre-conceived ideas of offending behaviours.

Wider implications include the economic costs, as an estimated £1.9 billion is spent annually on arresting, convicting, detaining and supervising individuals with a mental health diagnosis (Revolving Doors Agency, 2007). The Bradley Report (2009) presented a comprehensive plan to reduce reoffending and improve public health by ending the revolving door to custody for individuals with a mental health or learning disability diagnosis. One of the recommendations was to establish mental health and criminal justice teams to support individuals with mental health and learning disabilities, through the criminal justice system and provide alternatives to prison (Liaison and Diversion Services).

Liaison and Diversion (L&D) services across Cheshire have been working with Criminal Justice partners for a number of years. Prior to April 2018 and NHSE commissioning support (initially 2015 developmental service provision) the Criminal Justice Liaison Team (CJLT) consisted of 3 CCG funded Registered Mental Health practitioners working for CWP, actively engaged Monday to Friday 9:00-17:00 across Cheshire custody and Court environments (East and West Cheshire). Although this service supported the needs of a number of individuals entering the CJS, such staffing levels had limited capabilities and were unable to support a whole system approach, given increasing service user (detained persons) numbers.

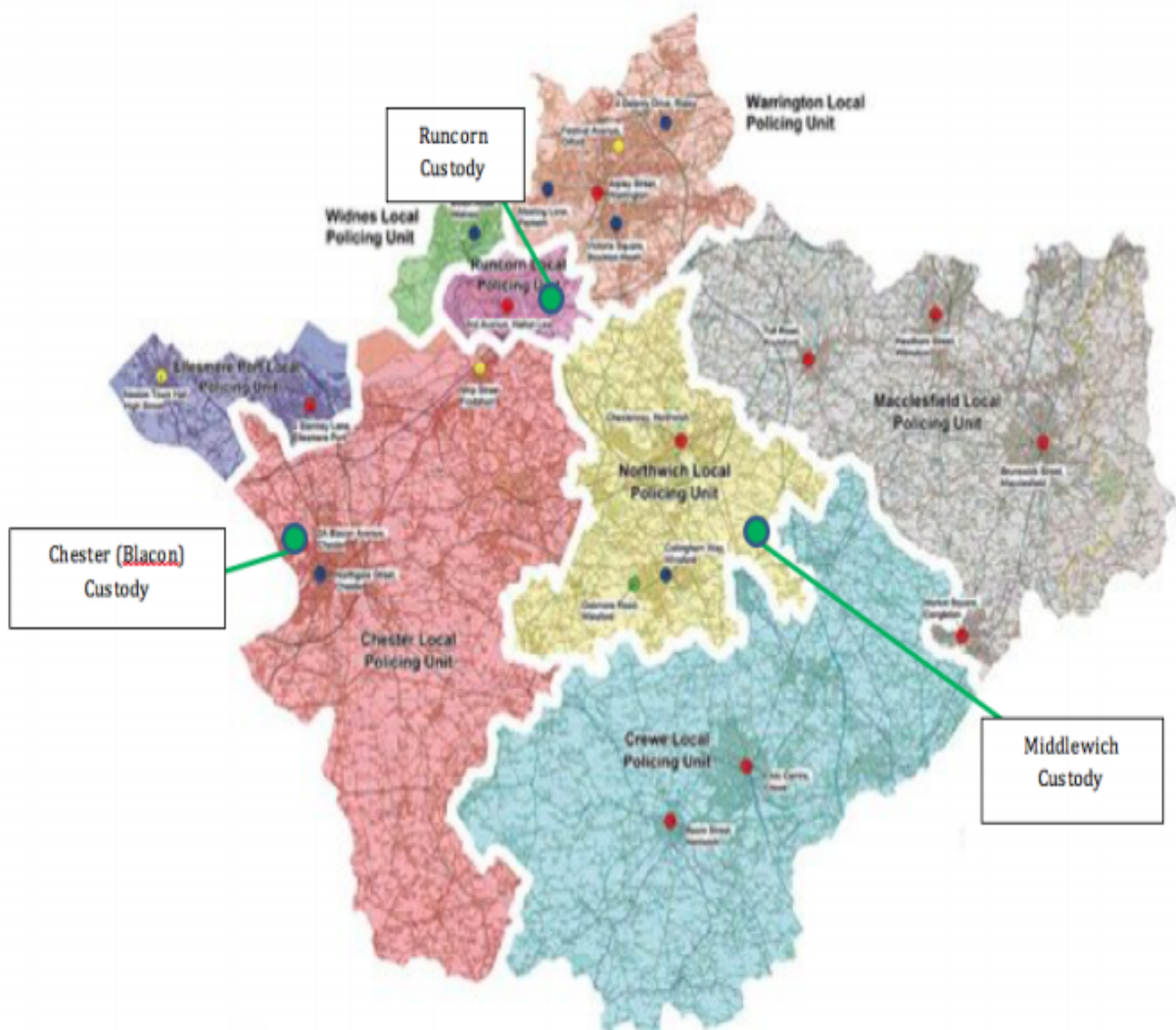
Current service delivery model



Integrated Custody Healthcare and Liaison & Diversion service for Cheshire Police Custody and Court environments commencement on the 1st May 2018.

Three service providers joined up in partnership, to implement a fully commissioned service in line with the National model, supporting the physical and mental health/wider vulnerabilities of individual entering the criminal justice system across Cheshire.

- Mitie Care in Custody (Lead provider, physical health across Cheshire)
- Cheshire and Wirral Partnership NHS Foundation Trust (L&D service across Cheshire East, South, Vale and West Cheshire)
- North West Boroughs Health Care NHS Foundation Trust (L&D service North Cheshire).



The service is jointly commissioned by NHSE and Cheshire Police, the lead provider is Mitie Care in Custody with CWP and NWB acting as sub-contractors to implement the L&D service delivery model across respective Cheshire localities. Although a

“lead provider” models is evident, mobilisation and service delivery has been in full partnership, supporting individuals appropriately through effective communication and a shared service ethos.

Service Delivery Model

The service actively delivers a 24/7, all age custody health care and L&D service across Cheshire and includes -

- A joined up approach and communication for detained individuals
- An Integrated single screening / assessment process
- Clinical safety
- Safeguarding
- Compassionate expertise
- Providing opportunities to inform choice to step out of the cycle of offending
- Working with decision makers to inform outcomes
- Supporting community engagement

The service has implemented a new and innovative electronic referral system (SUMs), and a clinical assessment system (System one), that enables all individuals entering the custody environment to gain access to and screening by health professionals covering a wide range of vulnerabilities including –

- Mental Health Screening and associated assessment (including suicidal thoughts and self-harm)
- Learning disability (neurodevelopmental conditions)
- Autism
- Substance use and Alcohol
- Communication difficulties (speech and language)

- Physical Health screening
- Problematic gambling
- Financial difficulties
- Housing issues
- Military Veteran screening
- Domestic violence/victim screening

The service is also embedded within the court environments across Cheshire (08:30 - 16:30 Mon-Fri) screening, assessing and supporting individuals as documented above. Relevant vulnerability information is passed onto magistrates and other court staff, to support the most effective court disposal route or diversion away from the CJS. Personal information is shared appropriately, following agreement and consent by the individual receiving support from the L&D service practitioners.

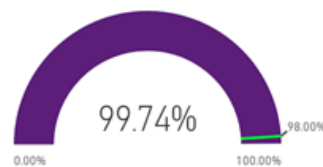
Service key performance indicators include

- Response times in Police Custody (Healthcare)
- Number of screens and assessments conducted
- 100% of adults screened in Police Custody by year 3
- 100% of juveniles screened in Police Custody and Court
- Number and type of referrals into mainstream services according to identified need
- Number and type of referrals into voluntary and other support services according to identified needs
- Engagement of Service Users with relevant community services
- Completion of Court Reports
- Service User Feedback

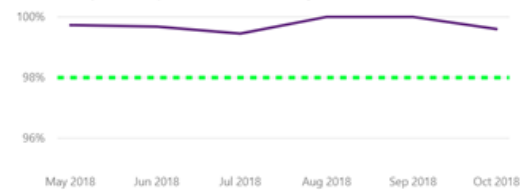
Briefing information/ service outcomes to-date

Performance Summary: May 2018 – October 2018

Service Requests Responded to On Time



Service Requests Responded to On Time: by Month



Over the first 6 months of the contract, on average, 99.7% of service requests have been responded to on time

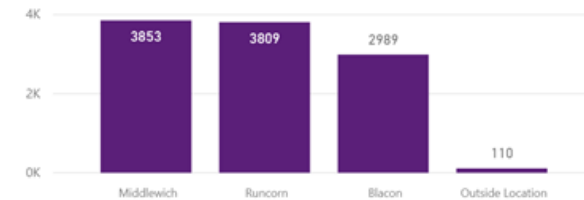
Calls Completed

10760

Calls Completed: by Month



Calls Completed: by Contract



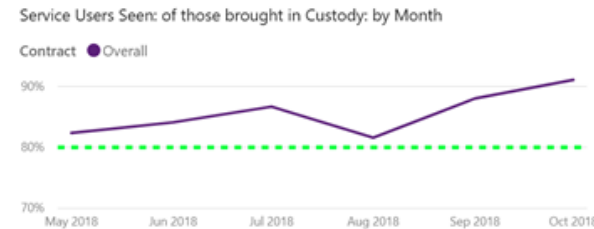
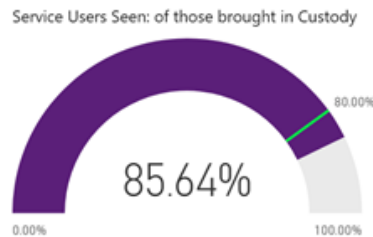
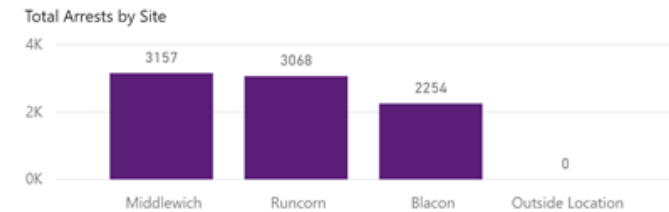
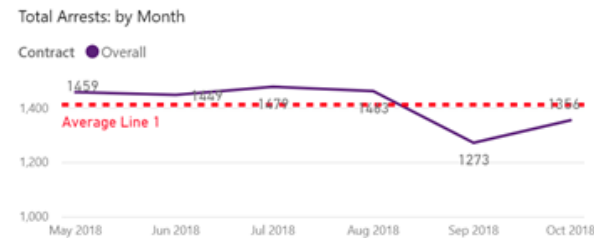
Total No of Service Users Seen

7251

Total No of Service Users Seen: by Month



A total of 7,251 individual service users have been seen by the service, which represents 1,209 per month



Against a target of screening 80% of adults, performance has remained consistently above target, achieving over 90% in October. The average across the first 6 months of the year is 85.6%



A total of 348 service users have been seen in Court

The 6 month service review has indicated that the contract is fully mobilised and is operating under business as usual protocols. Following a recent HMIC/CQC visit, the service received excellent feedback by the national inspection team and Senior Police colleagues,

“The service was probably one of the best I have seen located within custody”
Kathleen Byrne (CQC Assessor)

“The embedded Criminal Justice Liaison & Diversion (CJLD) practitioners were an invaluable asset.”

Police officers and senior members of the Cheshire Constabulary

Against the target of custody screening (80% of adults in the first year), performance has remained consistently above target, achieving over 90% in October 2018. The average across the first 6 months of 2018 was 85.6%.

The L&D service has also seen a total of 348 service users in Court, over the first 6 months of service mobilisation. Providing individual screening, assessments, and appropriate feedback to court staff and enabling improved court disposal decisions.

Partners have worked hard to identify areas of improvement based on comprehensive data collection and analysis, with plans in place to support service developments in 2019.

A service user feedback tool was implemented in December 2018, to support service improvements through lived experience and individual contacts with the service. Such feedback is also required and presented to commissioners by the contract director. Only limited feedback has been received to date, however individuals appear to be giving positive feedback following contact with the service. Increasing data collection in this area will act to support service improvements, staff training and service user outcomes.

As part of the service delivery model, a specific “Lived experienced” worker was employed to support service user groups, feedback, and community support to fundamentally support service delivery based on integration with our service users. The role was developed specifically for a person who has lived experience of mental vulnerability within the criminal justice system, and provides invaluable guidance, consultation, advice and opportunities for reflection to the Liaison and Diversion Service and wider partners.

These initiatives support a culture and service delivery model, where the voice of the service user is heard, integrated and is at the forefront of service developments.

Next steps and challenges

- **Recruitment and retention.** There are national and local issues regarding recruitment into this type of professional role, due to Police vetting issues (Level 3). Staff retention plays an active role within the management team, supporting, listening and engaging the staff team, to encourage staff retention. Partnership meetings, individual staff supervision sessions and specific team forums, all support this important service area.
- **Engagement of police staff to refer into the integrated service (100% target in year 3 of the contract).** Referrals to the service (Custody) are received by Police staff and without a common interface/understanding; the service target of 100% contact in year 3 could be compromised at this level. The service leads and practitioners within the custody environment are working hard to promote the referral pathways and interface with senior police staff at every opportunity.

- **One medical room only per suite/increase service space with partners.**
Options are now being explored with commissioner and Police partners, to increase the assessment room space.
- **Improve court data through effective relationship building and improved IT structure.** The National team are working to improve the data flow from court to practitioners in the court environment; however this has been a challenge locally due to GDPR regulation and access to personal information. We have now gained access to the weekly/daily court listings, through a joint Information sharing agreement and contractual understanding. Improvements to the national court IT systems and locally devised strategies (visible service information), will hopefully support full integration and improved service user outcomes in the court environments.
- **Progress the Voluntary Attendee (VA) pathway (May 2019).** New pathways are now being developed by Cheshire Police including an improved IT referral system. The new system will enable police officers (outside custody) to refer directly into L&D practitioners, for support and VA screening/assessment.
- **Introduction of a Call-back Service to support individuals released prior to service contact.** This will support individuals that are not seen during their time in Police custody (Released prior to vulnerability screening). Information is passed on to the individuals (easy read leaflets) prior to leaving custody, with service information and call-back details. This will enable practitioners to support individuals outside the custody environment following release, yet prior to vulnerability screening (limited numbers).

- **Commercial Management: Introduction of leaflets / posters and engagement with key players.** To further promote the service in the court environment, posters, staff pictures and leaflets will be visible within service users and staffing areas. Key stake holder training is also planned to increase service understanding, location/office base, referral routes and practitioner identification within court environments across the Cheshire locality.
- **Closer working relationships with local voluntary organisations to support vulnerability in the community.** The service partners recognize that voluntary organizations play an important role to local service users, through integration, social mobilization and visible community resources. We are currently doing a wider mapping exercise, supported by our lived experience worker, which will enable a better understanding and local pathway knowledge in this area.

Ends.



Working for a brighter future together

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Health and Adult Social Care Overview and Scrutiny Committee

Date of Meeting: 17 January 2019

Report Title: Report on the findings of the public consultation on the relocation of inpatient services for complex mental health rehabilitation patients in Eastern Cheshire, South Cheshire and Vale Royal

Senior Officer: Jacki Wilkes, Associate Director of Commissioning, NHS Eastern Cheshire CCG

1. Report Summary

- 1.1. This report and its supporting appendix, (**Appendix One**) describes the process followed and the findings from the recent consultation on the relocation of inpatient services for complex mental health rehabilitation patients in Eastern Cheshire, South Cheshire and Vale Royal. This additional four week consultation was undertaken following the outcome of the three month consultation on the redesign of Adults and Older Peoples Specialist Mental Health Services (AOPSMHS) for the population of Eastern Cheshire, South Cheshire and Vale Royal Clinical Commissioning Groups (CCGs).
- 1.2. The process followed an open and transparent process, overseen by consultation and legal experts. It focused on achieving both meaningful and targeted engagement with service users undergoing specialist mental health rehabilitation, their carers and family members, and the wider public, with regards the differences of care model delivery as put forward within Option 2 Plus as compared to Option 2. Option 2 was the initial preferred option of care model delivery that was outlined within the three month AOPSMHS consultation.
- 1.3. Option 2 Plus was the consultation partners preferred option, as outlined within the decision making business case (DMBC), to progress the new model of care for AOPSMHS and it reflected and responded to the public feedback on the original proposals outlined within the three month consultation on the redesign of AOPSMHS.
- 1.4. The findings of the four week consultation show that, overall, Option 2 Plus was still supported as the preferred option for the delivery of the new model of care, as it retains all the benefits resulting from the introduction of a new model of care as outlined in the AOPSMHS pre-consultation business case, consultation document and DMBC and also responds largely to the concerns raised within the three month consultation about additional travel for some people and the retention of more local inpatient beds.

- 1.5. A representative panel of Governing Body members of the consulting bodies (CCGs) met on 28 December 2018 to consider the findings of the additional consultation (Appendix One). The panel felt that there was no material or significant feedback received from the additional consultation that would require reconsideration of the preferred option supported by the three Governing Bodies at their meeting on the 22 November 2018, and confirmed the decision to progress with the implementation of Option 2 Plus, noting the inclusion of mitigating actions identified as next steps.

2. Recommendation/s

- 2.1 The Committee is asked to:

- note the approach taken, as outlined within the supporting report in Appendix One, to ensure meaningful engagement with service users, their carers, family members and members of the public
- note the findings from the additional public consultation on the relocation of inpatient rehabilitation services
- note the intent to enact the decision of the three CCG Governing Bodies to progress the implementation of Option 2 Plus.

3. Reasons for Recommendation/s

- brief members on the main findings from the additional consultation and provide assurance that the consulting partners endeavoured to undertake a robust approach to the additional engagement
- inform members of the outcome of the considerations by consultation partners
- describe next steps for the implementation of a new model of care for adults and older peoples specialist mental health services.

4. Background and options

- 4.1 At its meeting on the 22 November 2018,¹ OSC Committee members received an update on the decision-making business case (DMBC) that had been developed by the CCGs of Eastern Cheshire, South Cheshire and Vale Royal in partnership with Cheshire and Wirral Partnership NHS Foundation Trust (CWP) for the redesign of AOPSMHS and which was being considered at the same time as the Committee meeting by the three CCGs Governing Bodies.
- 4.2 The Committee was informed that the DMBC included an amended option that was being put forward to the CCGs Governing Bodies as the preferred option for implementation – known as Option 2 Plus. This varied option took into consideration and addressed many of the concerns and suggestions gathered during the 12 week public consultation. At the Committees meeting, members recorded their support for the adoption of Option 2 Plus by the CCGs and advised the CCGs on the need for an additional period of consultation, commencing with immediate effect, on the variations to the delivery of Option 2 Plus which had not been covered in the original three month consultation.
- 4.3 At the CCGs Governing Body Meeting in Common meeting on 22 November 2018 the decision was made by each Governing Body to support Option 2 Plus to be taken forward to implementation, caveated against the need for further consideration of any findings following a period of additional consultation on aspects not covered in the original 12 week consultation.

¹ <http://moderngov.cheshireeast.gov.uk/ecminutes/ieListDocuments.aspx?CId=777&MId=7435>

- 4.4 Consultation partners presented an outline of the further engagement plans for this additional consultation period to the Committee at its meeting on 06 December 2018.² The committee supported the approach being taken and a request was made of the Consultation partners to return to the Committee at its meeting January 2019 to update Committee members on the findings of this additional engagement/consultation.
- 4.5 The Consultation findings report, as appended, provides the detail of the engagement approach undertaken, the feedback received and the plans of the consulting partners to address and mitigate some of the concerns raised. In summary:
- there was overall general support for Option 2 Plus
 - feedback from the focused engagement with service users showed that a move to Chester is preferred over transfer of services to Soss Moss. Service users highlighted the importance of environment, access to facilities and continuity of care, all of which will be used to inform the implementation plan and will be reflected in developing individual care plans
 - there were some concerns raised relating to continuity of care and travel, and a plan has been developed to manage concerns
 - feedback from staff show support for Option 2 Plus, and a recognition of how consultation feedback has shaped the development of this option. Some staff indicated a preference to relocate to Chester either in the short term to support service user transition or as a permanent arrangement
- 4.6 Representatives from each of the three Governing Bodies, including the Accountable Officers, Lay Members and Clinical leads, formed a Governing Bodies panel that reviewed the findings of the additional consultation at a meeting on the 28 December 2018. The panel felt that there was no material or significant feedback received from the additional consultation that would require reconsideration of the preferred option supported by the three Governing Bodies at their meeting on the 22 November 2018, and confirmed the decision to progress with the implementation of Option 2 Plus, noting the inclusion of mitigating actions identified as next steps.
- 4.7 The findings of the additional consultation period (Appendix One) has been published on the website of NHS Eastern Cheshire CCG and can be found at <https://www.easterncheshireccg.nhs.uk/Your-Views/ccg-consultations.htm>

5. Contact Information

- 5.1 The background papers relating to this report can be inspected by following the link contained above or by contacting the report writer:

Name: Jacki Wilkes
Designation: Associate Director of Commissioning, NHS Eastern Cheshire CCG
Tel No: 01625 663473
Email: jackiwilkes@nhs.net

6. Appendices

Appendix One – Consultation on the relocation of inpatient services for complex mental health rehabilitation patients in Eastern Cheshire, South Cheshire and Vale Royal, 22 November to 21 December 2018 - Report of findings

² <http://moderngov.cheshireeast.gov.uk/ecminutes/ieListDocuments.aspx?CId=777&MId=7342>

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Consultation on the relocation of inpatient services for complex mental health rehabilitation patients in Eastern Cheshire, South Cheshire and Vale Royal, 22 November to 21 December 2018

Report of findings

Published: 7 January 2019

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Further reading / documents of interest:

Adult and older people's specialist mental health services consultation – executive Summary

Adult and older people's specialist mental health services consultation –Summary Report of findings

All documents can be found at:

<https://www.easterncheshireccg.nhs.uk/Your-Views/archive-past-consultations.htm>

Background

This report summarises feedback from a one month consultation on proposals to relocate inpatient services for complex mental health rehabilitation patients from Lime Walk House (Macclesfield) to Bowmere Hospital (Chester).

This further consultation period follows on from the completion of the three month consultation on the wider Redesign of Adults and Older People's Specialist Mental Health Services in Eastern Cheshire, South Cheshire and Vale Royal and which was undertaken between 06 March 2018 to 29 May 2018.¹

At their meeting on the 22 November 2018,² the three Governing Bodies of NHS Eastern Cheshire CCG, NHS South Cheshire CCG and NHS Vale Royal CCG chose to progress the implementation of the new model of care as outlined in the preferred Option 2 Plus (a summary of the service delivery model can be seen in **Appendix One**). The outcome of that consultation - and the decision making process - has been widely publicised and more information is available on the NHS Eastern Cheshire CCG website.

The decision by the Governing Bodies to progress the implementation of Option 2 Plus was caveated on the CCGs also considering the outcome of a further period of consultation on the variations to the care model within Option 2 Plus to that as outlined within Option 2, which was the initial preferred option that formed part of the original three month consultation. The variations to the care model as outlined within Option 2 came about in response to careful consideration of service user, public and stakeholder, feedback from the original three month consultation. A summary of the differences between Option 2 and Option 2 Plus can be seen in **Appendix Two**.

Implementation of Option 2 Plus would mean the relocation of inpatient services for complex mental health rehabilitation patients from the Lime Walk House rehabilitation and assessment ward in Macclesfield, to Bowmere Hospital in Chester. This was a change from the original proposed destination for the relocation of the services currently delivered from the rehabilitation and assessment ward, which was to move to Soss Moss (Nether Alderley), and which was outlined and considered within the original three month consultation.

The decision to undertake a further period of consultation (**Appendix Three**) was in recognition of the recommendation of the Cheshire East Health and Adult Social Care and Communities Overview and Scrutiny Committee (OSC) (at their meeting on the 22 November 2018) to do so.³

The same consultation partners have led the additional period of consultation, namely:

- NHS Eastern Cheshire Clinical Commissioning Group (CCG)
- NHS South Cheshire CCG
- NHS Vale Royal CCG.

The consultation was undertaken in partnership with Cheshire and Wirral Partnership NHS Foundation Trust (CWP).

¹ <https://www.easterncheshireccg.nhs.uk/Your-Views/redesign-of-adult-and-older-peoples-specialist-mental-health-services.htm>

² <https://www.easterncheshireccg.nhs.uk/Meetings/22-november-2018.htm>

³ <http://moderngov.cheshireeast.gov.uk/ecminutes/ieListDocuments.aspx?CId=777&MId=7435>

Process

Following a period of consideration of the findings of the three month consultation, a Decision Making Business Case (DMBC) was developed which included an amended Option 2 - described as **Option 2 Plus** - which retained all the benefits of the enhanced community and crisis service of Option 2 but which enabled the retention of more adult and older peoples inpatient beds within the Eastern Cheshire area. This amended option responded to the feedback and concerns raised around travel and loss of local beds that was received during the three month consultation.

Ahead of considering the DMBC and in recognition of the impact of the varied delivery of the model of care as outlined in Option 2 Plus, focused engagement was undertaken with the current service users of Lime Walk House, their families/carers and Mental Health Support Groups.

The outcomes of this focused engagement – which indicated that people were largely supportive of the proposals as outlined within Option 2 Plus - was reported to the Governing Bodies at their meeting on the 22 November 2018⁴ and is also included within the summary of findings within this report.

Following the recommendation of Cheshire East OSC to undertake a further period of consultation and the decision by the CCGs to do so, a communications and engagement action plan was produced for this additional period of consultation from the 22 November 2018 to 21 December 2018, (see **Appendix Four**).

Whereas the original three month consultation on the redesign of adult and older peoples specialist mental health services asked a number of specific questions for members of the public to respond to, the one month consultation period on the variations to Option 2 that formed Option 2 Plus focused on asking members of the public, service users, carers/family and stakeholders for their views on the changes specifically related to the relocation of complex mental health rehabilitation services from Lime Walk House (Macclesfield) to Bowmere Hospital (Chester).

Appendix Five provides an outline of the engagement sessions undertaken. In summary the following activity took place:

- stakeholder written briefings issued to wide array of external stakeholders
- website feature with feedback mechanism on CCG⁵ and CWP websites
- a dedicated telephone number and email address was publicised to respond to any queries and capture any further feedback.
- three patient/public drop-in sessions in Macclesfield, Crewe and Winsford delivered
- media releases, advertorial and health columns
- NHS social media platforms advertising additional consultation period.
- **Rehabilitation patients and families:**
 - all service users currently using the services at Lime Walk House, and carers/families of, received direct communication about this service change and

⁴ <https://www.easterncheshireccg.nhs.uk/Downloads/Governing-Body/Meetings/2018-11-22/AOPSMH%20-%20Committees%20in%20Common%20Nov%202018%20.pdf>

⁵ <https://www.easterncheshireccg.nhs.uk/Your-Views/ccg-consultations.htm>

the consultation period and how to take part. Where patients did not have specified carers or family to contact, an independent advocate was available to support them when speaking about the proposals)

- individual needs assessments were undertaken with all service users currently using the services at Lime Walk House (*to determine whether they would relocate to Chester*)
- clinically facilitated 1:1s with patients undertaken
- clinically facilitated family sessions undertaken
- **Patient representative groups:**
 - attendance at mental health forums during November/December 2018
 - bespoke event for mental health forums and Healthwatch Cheshire
 - attendance at Cheshire East OSC (06 December 2018) and Cheshire East Health and Wellbeing Board meetings (27 November 2018).

Lime Walk House is currently a 20-bed unit. Local commissioners buy 13 beds for rehabilitation and the unit also accommodates a further seven beds commissioned nationally by NHS England for people (from across the North West) stepping-down from secure services. Step-down patients, their families/carers have been included in engagement sessions as part of this one month additional consultation; and consideration of their feedback and their future care is being provided directly to NHS England Specialist Commissioning team as part of their wider commissioning intentions. NHS England, whilst not formal partners within the consultation, have been fully informed of and are aware of the proposals and implications of the proposed redesign of adult and older peoples specialist mental health services. They have been supportive of the consultation process undertaken and the proposed new model of care delivery as outlined within the original consultation and as outlined within Option 2 Plus.

The CCGs also attended the Cheshire East OSC meeting on the 06 December 2018⁶ to outline their proposed consultation approach. At this meeting it was confirmed that they (OSC) supported the outlined approach to consultation during this period. OSC requested that consultation partners report back on any consultation feedback at the next OSC meeting in public on 17 January 2019.

Following the completion of the additional period of consultation on the 21 December 2018, a panel of representatives from each of the three CCG Governing Bodies met on the 28 December 2018 to consider the findings of the consultation. On behalf of the three CCG Governing Bodies, this panel was authorised to consider and decide on whether any of the feedback received would constitute a sufficient reason for not enacting, and therefore progressing, the decision made by the three Governing Bodies on the 22 November 2018 to implement the new model of care as outlined within Option 2 Plus.

All members of the three CCGs Governing Bodies have been formally notified of the decision of the Governing Body Panel and this will be formally noted and published within the Chief Officer report to the Governing Bodies at their meeting in public in January 2019 (NHS Eastern Cheshire CCG) and February 2019 (NHS South Cheshire CCG and NHS Vale Royal CCG).

⁶ <http://moderngov.cheshireeast.gov.uk/ecminutes/ieListDocuments.aspx?CId=777&MId=7342>

Summary of feedback

Written Correspondence. Four items of correspondence were received during this consultation period. The majority of feedback received via this correspondence related to points/areas that were covered and/or consulted on within the earlier three-month public consultation period, however points relevant to those areas not covered in the earlier consultation included:

- Open Minds mental health forum:
 - location of rehab beds in Chester is preferable to the original proposal of Soss Moss (Nether Alderley)
 - travel for relatives in South Cheshire is improved
 - a rehabilitation service can function better if not based in a rural setting
 - ongoing importance of integrating patients back into their communities
 - the importance of joining-up local authority and health strategies
 - the importance of an ongoing focus on mental health services and funding.
- Members of the public:
 - querying why a new-build could not have been considered, thereby enabling rehabilitation patients to remain at Lime Walk
 - querying commissioner commitment to overall investment in mental health
 - requesting consideration of re-introducing day services
 - requesting details of additional consultation dates.

The CCGs have committed to write to each of the individuals so as to formally respond to the points raised by each individual.

Engagement drop in events. Three drop in engagement events were arranged and advertised in local media and directly to external stakeholder groups, patients, carers and support forums. These events were on the following dates, times and in the following towns:

- **Friday 14 December**, 12 noon - 2pm, Large Meeting Room, Jocelyn Solly Resource Centre, Macclesfield SK10 3JE
- **Monday 17 December**, 3pm - 5pm, Meeting Room 15, Delamere Resource Centre, Crewe CW1 2ER
- **Monday 17 December**, 6pm - 8pm, Oakmere Meeting Room, Vale House, Winsford CW7 2AS.

Disappointingly, despite being widely advertised, there were no attendees at any of these three drop in sessions.

Engagement Sessions with rehabilitation patients, families/carers and staff.

A number of engagement sessions have taken place with rehabilitation patients, families/carers and staff, as outlined within **Appendix Four**.

These engagement sessions provided further opportunity (further to the original three month public consultation) for staff, carers, families and service users to share their views, comments and concerns around the proposed changes impacting on them specifically, particularly in relation to the potential move to Chester.

Service user and family/carers general main points raised included:

- service users appreciate the fact Lime Walk House is relaxed, not on a secure unit with no fencing and that they have freedom to go out
- service users like the location (Lime Walk House) being 20 minutes from town and leisure facilities, with close bus stops so they can use public transport. They feel the area is nice and they can ride their bikes. They commented that Soss Moss is in the middle of no-where with no links to public transport
- service users commented that the environment on Lime Walk is good because it has ensuite facilities, the visitor room is good, they have Sky TV and a big activity room, pool room and computers. They also expressed how they liked the garden, barbeques and greenhouses for woodwork. They stated that it would be good to have a better gym
- service users did express concerns about timescales and whether the staff would remain the same
- families were concerned about the Soss Moss being very isolated with reduced public transport links
- a number of family members commented that the environment of the ward was the most important thing and if they had to travel further to visit service users on a better ward they would be happy to do so. It is important the ward is 'homely' and not too clinical
- families also commented that the staff provide excellent care and support to the service users so they wanted staff to remain the same.

Service user and family/carer general points specifically around Option 2 Plus;

- a number of concerns about discharge home due to the distance and how their families would be affected by the longer travel distance
- a small number of service users were distressed and affected by the information. Some have specific history with Chester and PICU which affected their view on moving to Chester. These people would require specific and individual support
- service users were happy with the amenities in Chester and ease of getting to these amenities
- a number of service users and families said they would prefer Chester to Soss Moss.
- service users wanted assurance they would be getting ensuite rooms and that the staff would remain the same
- families sought assurances that the similar local activities that service users access currently, such as football groups would be available to service users in Chester
- families generally preferred travelling to Chester over Soss Moss, either via public transport or because roads are safer. Some families were concerned about the additional journey time, however for some the journey will be shorter
- families again stated that the environment was the most important thing and would be happy so long as the ward environment was as good as or better than Lime Walk house.

Staff engagement main points raised:

- during the briefing sessions staff raised a number of questions around the internal Human Resource processes that will be used to implement the redesign

- many staff wanted further detail on the enhanced crisis provision
- generally staff felt that Chester provided better facilities for rehabilitation compared to Soss Moss
- some staff were concerned about the additional travel that they would have to do if they moved to Chester, some felt it would be easier
- generally staff were positive about the proposals in option 2 plus and recognised the overall benefits
- staff were pleased to see that feedback from the consultation had actually been taken onboard and responded to.

Patient representative groups and other interested parties

Mental health forum engagement event. The event on 19 November 2018 was attended by representatives of the following organisations:

- Macclesfield Mental Health Forum
- Open Minds Mental Health Forum (Crewe and Nantwich)
- West Cheshire Mental Health Forum (covering Vale Royal)
- Healthwatch Cheshire.

Main points of feedback:

- Option 2 Plus was well-received by attendees who felt it responded to public concern around travel for inpatient beds
- attendees were pleased to hear that the focus on community support was retained in Option 2 Plus
- attendees sought assurance that rehabilitation patients would be appropriately engaged and supported with the proposed move to Chester and were reassured to hear of a focused period of engagement currently underway
- attendees were pleased to hear that the facilities for rehab patients at Chester were superior to those that would have been provided at Soss Moss, including ensuite bathrooms, recreational activities and proximity to the town centre. A comment was made that Soss Moss (the Option 2 destination for rehab) can be more difficult to get to than Chester for residents of South Cheshire/Vale Royal
- attendees queried whether the latest guidance for rehabilitation services would be followed as part of these changes and were given assurance that work is underway to achieve that, including care closer to home via enhanced community services
- attendees also sought assurance that the issue of travel – albeit impacting less people – would still be considered in Option 2 Plus. They were advised that this would be dealt with on a case by case basis. (*see section on considerations and next steps*)
- attendees from Open Minds (representing Crewe and Nantwich) were keen to seek assurance around equity of access to crisis care services for people in South Cheshire and Vale Royal, given they already travel for their inpatient care. Equally they sought clarity on when equity of access for liaison psychiatry at Leighton Hospital would be provided. They were assured that this is on the list of priorities for subsequent years' five year forward view funds and were invited to attend a workshop on the procurement / planning for crisis beds
- the size of the Lime Walk House site was discussed and assurance provided that it is big enough to deliver the all-age inpatient service proposed in Option 2 Plus

and that the facility will be designed to the latest specification at high standard, with space for recreational activities and parking

- attendees asked if local politicians were helping source the capital funds required for Option 2 Plus following their meeting with the Secretary of State. They were informed that to date that this was not the case and that a local solution between NHS partners to source and secure the required capital funding was being progressed
- attendees wanted assurance that engagement would continue post-decision and were assured that this would commence with involving people with lived experience in the co-design of the new facilities and input into the transition and implementation plan. It would continue via a range of direct engagement with service users and carers through CWP's ongoing patient and public participation programme and would be monitored via response to the national community mental health survey and other forms of regular local feedback such as the friends and family test and PALS. Similar CCG engagement processes would also ensure ongoing conversations with patients and the wider public on this important service change
- the mental health forums confirmed that they will continue to lobby for additional investment in mental health services and were pleased that this redesign process had attracted considerable focus on local mental health services and had received support from the wider public
- attendees sought assurance that health and local authority strategies, including the developing work around care communities, be joined-up on key areas including autism to ensure people don't 'fall between gaps' in service provision. Assurance that strategies are being aligned was provided and further information around local developments with care communities and primary care mental health support was discussed. Attendees asked that this be communicated more widely
- attendees queried whether Option 2 Plus was supported by social care colleagues and were advised that Option 2 Plus had been received favourably by partners as it mitigates concerns they had previously raised around logistics and continuity of care
- attendees were pleased to note that financial plans were in place to ensure safe and effective implementation around the transition of services
- next steps were discussed concerning the CCG's Meeting in Common and it was confirmed that the three CCGs would reach a collective decision following a joint discussion on Thursday 22 November 2018.

Mental health forum meetings in November and December 2018

- further to the event held with the Mental Health Forums and Healthwatch, discussions at individual meetings of the forums covered the same main themes
- Open Minds mental health forum (Crewe and Nantwich) wrote to their local CCGs during this additional consultation and the content has informed this report

Considerations and next steps

Some important themes come through during the additional period of consultation which will be taken forward subject to confirmation of progressing the implementation of Option 2 Plus. These are as follows:

| Respondent | Feedback Theme | How this feedback could be carried forward into implementation of Option 2 Plus |
|--|---|--|
| Rehabilitation service users | Importance of the home from home environment | Patients will be actively involved in refurbishing Maple Ward at Bowmere Hospital and co-designing the new facilities so that they continue to feel 'homely' |
| Families and carers | Some concern about distance to visit service users | The ward in Chester can use NHS vehicles to facilitate scheduled visits home/to families where required |
| Families and carers | Concern about effect of move on service user | <p>Consideration will be given to finding an acceptable alternative support package closer to home if a move to Chester is deemed detrimental to an individual's mental health and will significantly impact on the progress they have made at Lime Walk House.</p> <p>Services users will be able to access activities in Macclesfield as the Chester ward can facilitate this via an NHS vehicle, and if wanted, alternative activities will be sought in Chester for service users to attend.</p> |
| Families and carers and service users | Importance of staff relationships with service users and therefore staff continuity | CWP is currently in discussions with staff at Lime Walk House to aim to continuity of relationships via some staff transferring to work in Chester. |
| Families and carers and service users | Importance of early discharge | <p>Consideration will be given to providing bespoke rehabilitation packages in the community closer to home.</p> <p>Transport to Macclesfield will be provided by the ward in Chester to aid discharge and community integration.</p> |

Representatives of the three CCGs will present the findings of the consultation and decision of the CCGs at the Cheshire East OSC meeting on 17 January 2019. The findings and decisions of the CCG Governing Body Panel will be recorded within the Chief Officer report to the three consulting CCGs Governing Bodies at their meetings in January 2019.

Conclusion

The additional period of consultation has enabled further discussion with existing users of inpatient services at Lime Walk House, family members, carers and staff and allowed for the consideration of a number of key themes raised that will be addressed subject to progressing the implementation of Option 2 Plus.

There was support for the implementation of Option 2 Plus and both the location and facilities provided at Bowmere was considered preferable to that of Soss Moss in Nether Alderley.

Similar concerns were raised as in the original three month consultation with regards the impact of the additional distance required for family members and carers in visiting service users as well as the relocation of service users.

Appendix One – Option 2 Plus service delivery model



Appendix Two – differences between Option 2 and Option 2 Plus

| | Pre-Consultation Business Case | Conscientious Consideration | Variation between 2 & 2Plus | |
|--|-----------------------------------|--|--------------------------------|---|
| | Option 2 | Option 2Plus | | |
| Inpatient Adult Beds | Chester (22) | - | - | - |
| Inpatient adult & older adult functional beds | Wirral (3) | Lime Walk Hs. (26) Juniper (4) Wirral (3) | Decrease of 4 functional beds | ↓ |
| Inpatient dementia beds | - | CARS (15) | Future proof | ↑ |
| Inpatient dementia & older people functional beds | Lime Walk Hs. (22) | - | - | → |
| Community crisis beds | 6 Beds | 6 Beds | No Change | ↑ |
| Total Beds | 53 | 54 | Increase 1 Bed | → |
| CMHT | 30 additional staff | 30 additional staff | No Change | → |
| HTT | 8 additional staff | 8 additional staff | No Change | → |
| Dementia Outreach | 2 additional staff | 2 additional staff | No Change | → |
| ECT* | Chester | Chester | No Change | → |
| Rehab. Beds | Move to Soss Moss | Move to Chester | Move to Chester | |

Appendix Three – Letter to the Chair of the Cheshire East Health & Adult Social Care and Communities Overview and Scrutiny Committee – November 2018



Ref: 181128 CE OSC re AOPSMHS Consultation

28 November 2018

To:
Councillor Stewart Gardiner
Chair of Cheshire East
Health and Adult Social Care
and Communities Oversight and
Scrutiny Committee
Cheshire East Council

Sent by email to: stewart.gardiner@cheshireeast.gov.uk
cc: joel.hammond-gant@cheshireeast.gov.uk

Dear Councillor Gardiner

Re: Redesign of Adult and Older Peoples Specialist Mental Health Services in Eastern Cheshire, South Cheshire and Vale Royal

The three Clinical Commissioning Groups (CCGs) of Eastern Cheshire, South Cheshire and Vale Royal would like to express their gratitude to the Cheshire East Health and Adult Social Care and Communities Oversight and Scrutiny Committee ('Committee') for their continued involvement, expert opinion and guidance with regards the recent consultation on the redesign of adult and older people's specialist mental health services.

We were heartened to hear of your supportive statement at the recent Committee meeting on the 22 November 2018 regarding the partnership working of all organisations involved with the consultation and how the consulting bodies had listened to and acted upon the feedback received during the Consultation and had produced a varied option that addressed many of the concerns raised. We were also pleased to hear that the Committee passed a resolution in support of Option 2 Plus at this same meeting.

We also note that the Committee recommended that the CCGs undertake a further four weeks of consultation starting from the 22 November 2018 and that no further report is required for consideration by the Committee.

At their meeting on the 22 November 2018, the three Governing Bodies unanimously supported the recommendation to progress Option 2 Plus towards implementation and noted the recommendation of the Committee regarding further consultation. As the Accountable Officers of the three consulting CCGs, we now write to you outlining our next steps.

As the consulting bodies:

- we will undertake a consultation until the 21 December 2018 on the additional elements of Option 2 Plus that were not covered as part of the original 12 week consultation process
- the feedback arising from the additional consultation will be considered by the consultation partners
- following consideration, any subsequent amendments agreed by the consulting partners will be reflected within Option 2 Plus and progressed to implementation.

We would like to once more express our thanks for your continued expert opinion and guidance and look forward to being able to keep the Committee up to date with the progress of implementing the new model of care and the improvements to our shared population's mental and physical health.

Yours sincerely

Alex Mitchell
Interim Chief Officer
NHS Eastern Cheshire CCG

Clare Watson
Chief Executive
NHS South Cheshire CCG &
NHS Vale Royal CCG

Appendix Four – Communications and Engagement Action Plan for consultation period

| Objective | Stakeholder | Actions | Owner / lead | Delivery date | Status |
|---|-----------------------|---|--------------|--|--------|
| To ensure all patients at Lime Walk are fully aware of the proposed move to Chester and have been given sufficient opportunity to fully understand the proposals, engage with information about the proposal for a reasonable period of time and talk through those proposals with an advocate if they wish and with clinical staff. Being made aware that if a move away from Lime Walk House would be detrimental to the progress they have made there, that an alternative package of support would be identified. | Patients at Lime Walk | 1:1s | | Offered to individuals during Nov-Dec | |
| | | Patient community meetings | | Weds 14 th Nov Tues 20 th Nov Friday 30 th Nov Tues 11 th Dec | |
| | | Also see wider community drop-in sessions below | | See below | |
| To ensure all carers of patients at Lime Walk are fully aware of the proposed move to Chester and have been given sufficient opportunity to fully understand the proposals, engage with information about the proposal for a reasonable period of time and talk through those proposals with their family members and clinical staff. Being made aware that if a move away from Lime Walk House would be detrimental to the progress their family member had made, that an alternative package of support would be identified. Also that if they have significant problems with travelling to Chester to visit their relatives that they should make NHS staff aware so that support options can be considered. | Carers at Lime Walk | Phone call to families | | Weds 14 th Nov Thursday 6 th Dec Tuesday 11 th Dec | |
| | | Meeting for carers (daytime & evening sessions) including details of Option 2 Plus (DMBC) | | Monday 19 th Nov family meal 6pm Monday 10 th Dec at 6pm Tuesday 11 th Dec 2pm | |
| | | Letter to carers detailing 4-week consultation | | Thursday 6 th Dec | |
| | | Also see wider community drop-in sessions below | | See below | |

| Objective | Stakeholder | Actions | Owner / lead | Delivery date | Status |
|---|-------------------------------|---|--------------|--|--------|
| To ensure all staff are fully aware of the proposed move to Chester and have been given sufficient opportunity to fully understand the proposals. | Staff | Staff briefings | | Monday 12 th Nov: 9.30am LW Tues 13 th Nov: 7pm LW Fri 16 th Nov: 9.30am JS / 11am MU / 2pm DRC / 3.45pm VH Mon 19 th Nov 10am LH Monday 23 rd Nov 10am JS / 11.30 MU / 2pm DRC / 2pm LH / 3.45 VH / 3.45 BH | |
| | | Staff drop-ins | | 5 th December LH | |
| To seek patient representative group views on the aspects of Option 2 Plus that weren't previously consulted upon (rehab moving to Chester) and to take on board any feedback around implementation of the new model of care. | Patient representative groups | MH Forum and Healthwatch event | | 19 th Nov | |
| | | Further mental health forum meetings during this period: 30 th Nov Crewe | | 30 th Nov | |
| | | Also see wider community drop-in sessions below | | See below | |
| To communicate the outcome of the original | Wider | Website engagement | | Live since 15 th | |

| Objective | Stakeholder | Actions | Owner / lead | Delivery date | Status |
|---|-----------------|---|--------------|--|--------|
| consultation process and decision making, including the additional one month consultation, via NHS and local media channels to the wider community. Promote feedback channels. | community | | | Nov | |
| | | Media release to all local media | | 15 th Nov & 29 th Nov | |
| | | Advert in Macclesfield Express | | w/c 3 rd Dec | |
| | | Drop-in sessions (Mac, Crewe & Winsford tbc) | | Friday 14 th December, 12-2pm, Large Meeting Room, Jocelyn Solly Resource Centre, Macclesfield Monday 17 th December, 3-5pm, Meeting Room 15, Delamere Resource Centre, Crewe Monday 17 th December, 6-8pm – Oakmere Meeting Room, Vale House, Winsford | |
| | | Social media | | 15 th Nov onwards | |
| To confirm approach to further 1 month consultation as requested by Scrutiny and provide any clarification required. Also to ensure Health and Wellbeing board are regularly updated. | Health Scrutiny | Cheshire East Health and Wellbeing Board 27 th November (presentation) | | 27 th Nov | |
| | | Cheshire East OSC letter confirming approach to consultation | | 28 th Nov | |
| | | Cheshire East OSC meeting | | 6 th Dec | |

Appendix Five – Timetable of engagement sessions with rehabilitation patients, families/carers and staff

A number of engagement sessions have taken place with rehabilitation patients, families/carers and staff.

These engagement sessions provided further opportunity (further to the 3 month public consultation) for staff, carers, families and service users to share their views, comments and concerns around the proposed changes impacting on them specifically, particularly in relation to the potential move to Chester.

The community sessions “My Service, My Say” were supported by a mental health advocate, and all service users were invited. Service users were also given the opportunity to attend 1:1s, if they so wished, throughout November and December. All families were contacted and invited to attend the evening meal on Monday 19th November. For those who were unable to attend or did not wish to attend feedback was sought and has been included in this report. All families have been sent information about the consultation.

In addition, clinicians reviewed individual service users care to determine if they will be required to move to Chester, or whether a community-based support package may be more appropriate.

| Date | Briefing | Venue |
|-------------------------------------|--|--------------------------|
| Monday 12 th November | Staff briefing | Lime Walk House |
| Tuesday 13 th November | Staff briefing | Lime Walk House |
| Wednesday 14 th November | Patient community session | Lime Walk House |
| | Family phone calls | |
| Friday 16 th November | Staff briefings | Jocelyn Solly |
| | | Millbrook Unit |
| | | Delamere Resource Centre |
| | | Vale House |
| Monday 19 th November | Staff briefing | Lime Walk House |
| | Family evening meal | Lime Walk House |
| Tuesday 20 th November | Patient community session (2) | Lime Walk House |
| Monday 23 rd November | Staff briefing | Jocelyn Solly |
| | | Millbrook Unit |
| | | Limewalk |
| | | Beech House |
| | | Delamere Resource Centre |
| | | Vale House |
| Friday 30 th November | Patient community session (3) | Lime Walk House |
| Wednesday 5 th December | Staff drop ins | Lime Walk House |
| Thursday 6 th December | Letter to carers Family phone calls | Lime Walk House |
| Monday 10 th December | Family evening meal | Lime Walk House |
| Tuesday 11 th December | Family lunch session | Lime Walk House |
| | Family phone calls | |
| | Patient community session (4) | |



FORWARD PLAN FOR THE PERIOD ENDING 30TH APRIL 2019

This Plan sets out the key decisions which the Executive expects to take over the period indicated above. The Plan is rolled forward every month. A key decision is defined in the Council's Constitution as:

"an executive decision which is likely –

- (a) to result in the local authority incurring expenditure which is, or the making of savings which are, significant having regard to the local authority's budget for the service or function to which the decision relates; or
- (b) to be significant in terms of its effects on communities living or working in an area comprising one or more wards or electoral divisions in the area of the local authority.

For the purpose of the above, savings or expenditure are "significant" if they are equal to or greater than £1M."

Reports relevant to key decisions, and any listed background documents, may be viewed at any of the Council's Offices/Information Centres 5 days before the decision is to be made. Copies of, or extracts from, these documents may be obtained on the payment of a reasonable fee from the following address:

Democratic Services Team
Cheshire East Council
c/o Westfields, Middlewich Road, Sandbach Cheshire CW11 1HZ
Telephone: 01270 686472

However, it is not possible to make available for viewing or to supply copies of reports or documents the publication of which is restricted due to confidentiality of the information contained.

A record of each key decision is published within 6 days of it having been made. This is open for public inspection on the Council's Website, at Council Information Centres and at Council Offices.

This Forward Plan also provides notice that the Cabinet, or a Portfolio Holder, may decide to take a decision in private, that is, with the public and press excluded from the meeting. In accordance with the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012, 28 clear days' notice must be given of any decision to be taken in private by the Cabinet or a Portfolio Holder, with provision for the public to make representations as to why the decision should be taken in public. In such cases, Members of the Council and the public may make representations in writing to the

Democratic Services Team Manager using the contact details below. A further notice of intention to hold the meeting in private must then be published 5 clear days before the meeting, setting out any representations received about why the meeting should be held in public, together with a response from the Leader and the Cabinet.

The list of decisions in this Forward Plan indicates whether a decision is to be taken in private, with the reason category for the decision being taken in private being drawn from the list overleaf:

1. Information relating to an individual
2. Information which is likely to reveal the identity of an individual
3. Information relating to the financial or business affairs of any particular person (including to authority holding that information)
4. Information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under the authority
5. Information in respect of which a claim to legal and professional privilege could be maintained in legal proceedings
6. Information which reveals that the authority proposes (a) to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or (b) to make an order or direction under any enactment
7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime

If you would like to make representations about any decision to be conducted in private at a meeting, please email:

Paul Mountford, Executive Democratic Services Officer
paul.mountford@cheshireeast.gov.uk

Such representations must be received at least 10 clear working days before the date of the Cabinet or Portfolio Holder meeting concerned.

Where it has not been possible to meet the 28 clear day rule for publication of notice of a key decision or intention to meet in private, the relevant notices will be published as soon as possible in accordance with the requirements of the Constitution.

The law and the Council's Constitution provide for urgent key decisions to be made. Any decision made in this way will be published in the same way.

Forward Plan

| Key Decision and Private Non-Key Decision | Decisions to be Taken | Decision Maker | Expected Date of Decision | Proposed Consultation | How to make representation to the decision made | Private/ Confidential and paragraph number |
|---|--|---|---------------------------|---|---|--|
| CE 18/19-25 Supplementary Planning Document - The Garden Village at Handforth - Final Approval | To seek approval to publish a Supplementary Planning Document for the Garden Village at Handforth. | Portfolio Holder for Housing, Planning and Regeneration | Not before 21st Dec 2018 | The draft Supplementary Planning Document was subject to six weeks consultation during September and October 2018. All comments received have been considered and revisions made to create a final version of the Supplementary Planning Document ready for approval. | Adrian Fisher, Head of Planning Strategy | N/A |

| Key Decision | Decisions to be Taken | Decision Maker | Expected Date of Decision | Proposed Consultation | How to make representation to the decision made | Private/ Confidential and paragraph number |
|--|--|---|----------------------------------|---|--|---|
| CE 18/19-26 Statement of Community Involvement - Final Approval | To seek approval to publish a revised Statement of Community Involvement which will set out how the Council will involve and engage with the public and partners in pursuit of its planning functions. The Statement covers both planning applications and planning policy. The preparation of the Statement is a legal requirement. | Portfolio Holder for Housing, Planning and Regeneration | Not before 21st Dec 2018 | The draft Statement of Community Involvement had been subject to six weeks consultation, which ran concurrently with the consultation on the second stage of the Local Plan – Site Allocations & Development Policies Document. | Adrian Fisher, Head of Planning Strategy | N/A |
| CE 18/19-32 Draft Brooks Lane (Middlewich) Masterplan Supplementary Planning Document | To seek approval to publish a draft masterplan SPD for public consultation. The preparation of the masterplan is linked to the Council's Local Plan Strategy adopted in July 2017. The Local Plan identified the Brooks Lane area as having potential for regeneration. | Portfolio Holder for Housing, Planning and Regeneration | Not before 21st Dec 2018 | The draft Supplementary Planning Document will be subject to six weeks consultation. | Adrian Fisher, Head of Planning Strategy | N/A |

| Key Decision | Decisions to be Taken | Decision Maker | Expected Date of Decision | Proposed Consultation | How to make representation to the decision made | Private/ Confidential and paragraph number |
|---|--|-----------------------|----------------------------------|------------------------------|--|---|
| CE 18/19-34 A500 Dualling - Funding and Delivery Strategy Update | To seek approval for the Executive Director of Place to put in place a contract with Balfour Beatty to provide the works and services necessary for the scheme, and securing the making of a CPO to ensure that the Council is in a position to deliver the scheme once the final funding decision has been made by the DfT. | Cabinet | 15 Jan 2019 | | Chris Hindle | N/A |
| CE 18/19-36 Middlewich Eastern Bypass - Delivery Strategy | To seek approval for the Executive Director of Place to put in place a contract with Balfour Beatty to provide works and services necessary for the scheme, make payments of compensation to any affected third parties and the making of a CPO to ensure that the Council is positioned to deliver the scheme once the final funding decision has been made by the DfT. | Cabinet | 15 Jan 2019 | | Chris Hindle | N/A |

| Key Decision | Decisions to be Taken | Decision Maker | Expected Date of Decision | Proposed Consultation | How to make representation to the decision made | Private/ Confidential and paragraph number |
|--|--|---|----------------------------------|------------------------------|--|---|
| CE 18/19-37 ASDV Programme Update | To approve the recommendations in the report and authorise officers to implement the decisions. | Cabinet | 15 Jan 2019 | | Kathryn Carr | Fully exempt - paras 3 & 4 |
| CE 18/19-33 Crewe Area Action Plan | To seek approval to publish an area action plan for public consultation. The area action plan will establish a defined vision and positive development plan for the Crewe area. | Portfolio Holder for Housing, Planning and Regeneration | 1 Feb 2019 | | Adrian Fisher, Head of Planning Strategy | N/A |
| CE 18/19-35 Proposed Expansion of Elworth Church of England Primary School, Sandbach | To seek approval for the proposed expansion of Elworth CE Primary School from 315 to 420 places for implementation in September 2020, having given due consideration to any responses to the statutory proposal notice. | Cabinet | 5 Feb 2019 | | Jacky Forster, Director of Education and 14-19 Skills | N/A |
| CE 18/19-38 Malbank School and Sixth Form College - Authority to Let a Contract | To seek approval to delegate authority to the Executive Director of People to authorise the entering into of a construction contract for the creation of additional pupil places at Malbank School and Sixth Form College. | Cabinet | 5 Feb 2019 | | Jacky Forster, Director of Education and 14-19 Skills | N/A |

| Key Decision | Decisions to be Taken | Decision Maker | Expected Date of Decision | Proposed Consultation | How to make representation to the decision made | Private/ Confidential and paragraph number |
|--|--|-----------------------|----------------------------------|------------------------------|--|---|
| CE 18/19-39 Provision of Catering Services at Tatton Park | To approve the recommendations in the report regarding the provision of catering services at Tatton Park, and to authorise the officers to take all necessary actions to implement them. | Cabinet | 5 Feb 2019 | | Brendan Flanagan, Head of Rural and Cultural Economy | Fully exempt - paras 3 & 4 |
| CE 18/19-40 Macclesfield Local Development Order | To approve the Cheshire East Macclesfield Local Development Order (Northside and Whalley Hayes), comprising the Local Development Consent Order and Statement of Reasons. | Cabinet | 5 Feb 2019 | | Adrian Fisher, Head of Planning Strategy | N/A |
| CE 17/18-51 Medium Term Financial Strategy 2019-2022 | To approve the Medium Term Financial Strategy for 2019-2022, incorporating the Council's priorities, budget, policy proposals and capital programme. | Council | 21 Feb 2019 | | Alex Thompson, Head of Finance and Performance and Interim Section 151 Officer | N/A |
| CE 18/19-11 Adoption of Community Infrastructure Levy | To seek agreement to adopt the Community Infrastructure Levy (CIL) Charging Schedule following public examination on 12/13 September 2018. | Council | 21 Feb 2019 | | Adrian Fisher, Head of Planning Strategy | |

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Health and Adult Social Care and Communities Overview and Scrutiny Committee

Date of Meeting: 17 January 2019

Report Title: Work Programme

Portfolio Holder: Councillor J Clowes – Portfolio Holder for Adult Social Care and Integration

Councillor L Wardlaw – Portfolio Holder for Health

Senior Officer: Acting Monitoring Officer and Director of Legal Services

1. Report Summary

- 1.1. To review items in the work programme listed in the schedule attached, together with any other items suggested by committee members.

2. Recommendations

- 2.1. That the work programme be approved, subject to committee agreement to add new items or delete items that no longer require any scrutiny activity.
- 2.2. To note that the Everybody Sport and Recreation Annual Performance Report 2017/18 will be on the agenda for the meeting on 7 February 2019.

3. Reason for Recommendation

- 3.1. It is good practice to regularly review the work programme and update as required.

4. Other Options Considered

- 4.1. N/A.

5. Background

- 5.1. The schedule attached has been updated following the last meeting of the committee.
- 5.2. The work programme was also reviewed at a Scrutiny Liaison Meeting on 3 January 2019 by the Chairman, Vice-Chairman, portfolio holders and key senior officers.

- 5.3. Members are asked to review the schedule attached to this report, and if appropriate, add new items or delete items that no longer require any scrutiny activity.
- 5.4. When selecting potential topics, members should have regard to the Council's three year plan and to the criteria listed below, which should be considered to determine whether scrutiny activity is appropriate.
- 5.5. The following questions should be asked in respect of each potential work programme item:
- Does the issue fall within a corporate priority;
 - Is the issue of key interest to the public;
 - Does the matter relate to a poor or declining performing service for which there is no obvious explanation;
 - Is there a pattern of budgetary overspends;
 - Is it a matter raised by external audit management letters and or audit reports?
 - Is there a high level of dissatisfaction with the service;
- 5.6. If during the assessment process any of the following emerge, then the topic should be rejected:
- The topic is already being addressed elsewhere
 - The matter is subjudice
 - Scrutiny cannot add value or is unlikely to be able to conclude an investigation within a specified or required timescale

6. Items Raised at the Previous Meeting

- 6.1. At the last committee meeting on 6 December 2018, the committee agreed that the Everybody Sport and Recreation Annual Performance Report 2017/18 should be considered at the earliest possible meeting of this committee.
- 6.2. The report will be considered at the committee meeting on 7 February 2019.

7. Implications

- 7.1. There are no implications to legal or financial matters, equality, human resources, risk management, or for rural communities, children and young people or public health.

8. Ward Members Affected

- 8.1. All.

9. Access to Information

- 9.1. The background papers can be inspected by contacting the report author.

10. Contact Information

- 10.1. Any questions relating to this report should be directed to the following officer:

Name: Joel Hammond-Gant

Job Title: Scrutiny Officer

Email: joel.hammond-gant@cheshireeast.gov.uk

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| | | | |
|---|--|--|---|
| Date: 17.1.19 Time: 10:00am Venue: Committee Suite, Westfields | Date: 7.2.19 Time: 10.00am Venue: Committee Suite, Westfields | Date: 7.3.19 Time: 10.00am Venue: Committee Suite, Westfields | Date: 11.4.19 Time: 10.00am Venue: Committee Suite, Westfields |
|---|--|--|---|

| <u>Item</u> | <u>Purpose</u> | <u>Lead Officer</u> | <u>Portfolios</u> | <u>Suggested by</u> | <u>Scrutiny role</u> | <u>Corporate priorities</u> | <u>Date</u> |
|---|--|--|---|---|---|------------------------------------|--------------------|
| Review of Autism Screening at Cheshire's Custody Suites | To consider a report from the Cheshire and Wirral Partnership (CWP) on autism screening at Cheshire's custody suites, following a campaign to identify suspects with, or suspected of having, a condition on the Autistic Spectrum. | CWP | Health | Committee (following CWP Quality Account 2016/17) | Performance monitoring | People live well and for longer | 17.1.19 |
| Outcomes from Consultation on Option 2 Plus | To consider information from the Eastern Cheshire CCG, Cheshire and Wirral Partnership and South Cheshire and Vale Royal CCG on the consultation carried out for the newly proposed Option 2 Plus for the redesign of mental health services in Cheshire East. | Associate Director of Commissioning (Eastern Cheshire CCG) | Adult Social Care and Integration Health | Committee | Consider if consultation was adequate, and establish clear monitoring role for implementation of the redesign | People live well and for longer | 17.1.19 |
| Health and Adult Social Care and | To consider performance data for council services in the committee's | Acting Executive Director of | Adult Social Care and | CLT | Performance monitoring | People live well and for | 7.2.19 |

| <u>Item</u> | <u>Purpose</u> | <u>Lead Officer</u> | <u>Portfolios</u> | <u>Suggested by</u> | <u>Scrutiny role</u> | <u>Corporate priorities</u> | <u>Date</u> |
|--|---|---|---|----------------------------|---|--|--------------------|
| Communities Performance Scorecard (Quarter 2) | remit for quarter 2 of 2018/19. | People | Integration Health | | | longer Our local communities are strong and supportive | |
| Everybody Sport and Recreation Annual Performance Report 2017/18 | To consider the performance of Everybody Sport and Recreation in 2017/18. | ESAR | Health | Committee | Performance monitoring | People live well and for longer | 7.2.19 |
| Delayed Transfers of Care | To consider a joint report from the Council, Eastern Cheshire CCG and South Cheshire CCG on performance relating to patient discharge and transfers of care, since the committee undertook a spotlight review into the matter (report published June 2017.) | Director of Commissioning (CEC) / Jamaila Tausif (SCCCG) / Fleur Blakeman (ECCCG) | Adult Social Care and Integration Health | Committee | Performance monitoring Monitoring impact of scrutiny | People live well and for longer Our local communities are strong and supportive | 7.2.19 |
| Healthwatch Performance Update | A representative of Healthwatch be invited to attend to the Committee with an outcomes led 12 months progress review | Healthwatch | Health | Committee | Performance monitoring | People live well and for longer Our local communities are strong and | 7.2.19 |

| <u>Item</u> | <u>Purpose</u> | <u>Lead Officer</u> | <u>Portfolios</u> | <u>Suggested by</u> | <u>Scrutiny role</u> | <u>Corporate priorities</u> | <u>Date</u> |
|---|--|--|-----------------------------------|---------------------|--|--|------------------------|
| | | | | | | supportive | |
| Congleton Minor Injuries Unit | To consider a report on the impacts to the Congleton Minor Injuries Unit Impact of national review of urgent care services with a required specification of service standards for the provision of facilities. Findings of the review and its impact on the unit to be considered. | Kath Senior (NHS East Cheshire Trust) / Director of Commissioning (Eastern Cheshire CCG) | Health | Committee | Performance monitoring Monitoring developments or variations in service provision | People live well and for longer | TBD (but before March) |
| Recommissioning of Assistive Technology | To consider a report updating on the new commission. | Director of Commissioning | | Committee | Monitoring developments or variations in service provision | Our local communities are strong and supportive People live well and for longer | 7.3.19 |
| Connected Communities | To consider a progress report on performance of the Council's Connected Communities Centres against key strategies and objectives | Director of Public Health | Adult Social Care and Integration | Committee | Performance monitoring | People live well and for longer Our local communities are strong and | 7.3.19 |

| <u>Item</u> | <u>Purpose</u> | <u>Lead Officer</u> | <u>Portfolios</u> | <u>Suggested by</u> | <u>Scrutiny role</u> | <u>Corporate priorities</u> | <u>Date</u> |
|--|---|---|---|---------------------|---|--|-------------|
| | | | | | | supportive | |
| Cheshire East Mental Health Strategy | To consider the Cheshire East Mental Health Strategy prior to a decision being made by Cabinet. | Director of Commissioning Corporate Manager – Health Improvement | Health | Chairman | Pre-decision, strategy/policy development | People live well and for longer | 7.3.19 |
| Deprivations of Liberties Situation (DoLS) | To take an in-depth look at DoLS and mental capacity, receiving information from relevant Council officers and partner organisations. | Head of Safeguarding / Director of Adult Social Care | Adult Social Care and Integration | Committee | Performance monitoring | People live well and for longer | 11.4.19 |
| Health and Adult Social Care and Communities Performance Scorecard (Quarter 3) | To consider performance data for council services in the committee's remit for quarter 3 of 2018/19. | Acting Executive Director of People | Adult Social Care and Integration Health | CLT | Performance monitoring | People live well and for longer Our local communities are strong and supportive | 11.4.19 |

Items scheduled to carry over to 2019/20

| <u>Item</u> | <u>Purpose</u> | <u>Lead Officer</u> | <u>Portfolios</u> | <u>Suggested by</u> | <u>Scrutiny role</u> | <u>Corporate priorities</u> | <u>Date</u> |
|--|---|--|---|----------------------------|-----------------------------|------------------------------------|--------------------|
| Early Help Framework | Performance review following implementation in October 2018. | Director of Commissioning | Adult Social Care and Integration Health | Committee | Performance monitoring | People live well and for longer | June 2019 |
| Improved Access – Eastern Cheshire CCG | To consider a report on the effectiveness and impact of NHS Eastern Cheshire CCG's work to improve access to services; new ways of working were introduced in October 2018. | Director of Commissioning (Eastern Cheshire CCG) | Adult Social Care and Integration Health | Committee | Performance monitoring | People live well and for longer | June 2019 |
| Health and Adult Social Care Performance Scorecard – 2018/19 Annual Update | To keep the committee informed of progress made within the health and adult social care sections, against key performance indicators. | Director of Adult Social Care | Adult Social Care and Integration Health | Corporate Leadership Team | Performance monitoring | People live well and for longer | July 2019 |
| North West Ambulance Service (NWAS) Performance Update | To consider a performance report from NWAS, approximately 12 months on from the last report to the committee. | NWAS | Health | Committee | Performance monitoring | People live well and for longer | Nov. 2019 |

| | | | | | | | |
|--|---|--------------------------------------|---|---|------------------------|---------------------------------|-----|
| Impacts to Cheshire East Adult Social Care Services Following Decision on Millbrook Unit | To consider a report highlighting the impacts to Cheshire East Council adult social care services following the implementation of the new model of mental health services in eastern Cheshire. (This will be brought to the committee following the implementation of new ways of working to ensure sufficient data and evidence for effective scrutiny.) | NHS Eastern Cheshire CCG / CWP / CEC | Adult Social Care and Integration Health | Director of Adult Social Care / Director of Public Health | Performance monitoring | People live well and for longer | TBD |
|--|---|--------------------------------------|---|---|------------------------|---------------------------------|-----|